



# H3000 2nd Gen ADVANCED WHOLE MOUTH SLOW JUICER



**USER'S MANUAL**

---

# CONTENTS

SAFETY FIRST	1
GETTING TO KNOW YOUR H3000 2 <sup>nd</sup> Gen ADVANCED WHOLE MOUTH SLOW JUICER	3
USING YOUR H3000 2 <sup>nd</sup> Gen ADVANCED WHOLE MOUTH SLOW JUICER	4
USER CONTROLS	6
HEATER FUNCTION	7
JUICING GUIDE FOR OPTIMAL RESULTS	8
CLEANING & MAINTENANCE	9
HELP, SOMETHING'S GONE WRONG!	10
SPECIFICATIONS	11
WARRANTY TERMS & CONDITIONS	12
CONTACT US	13

# SAFETY FIRST



## BEFORE USING YOUR H3000 2nd Gen ADVANCED WHOLE MOUTH SLOW JUICER, PLEASE READ THESE SAFETY INSTRUCTIONS CAREFULLY.

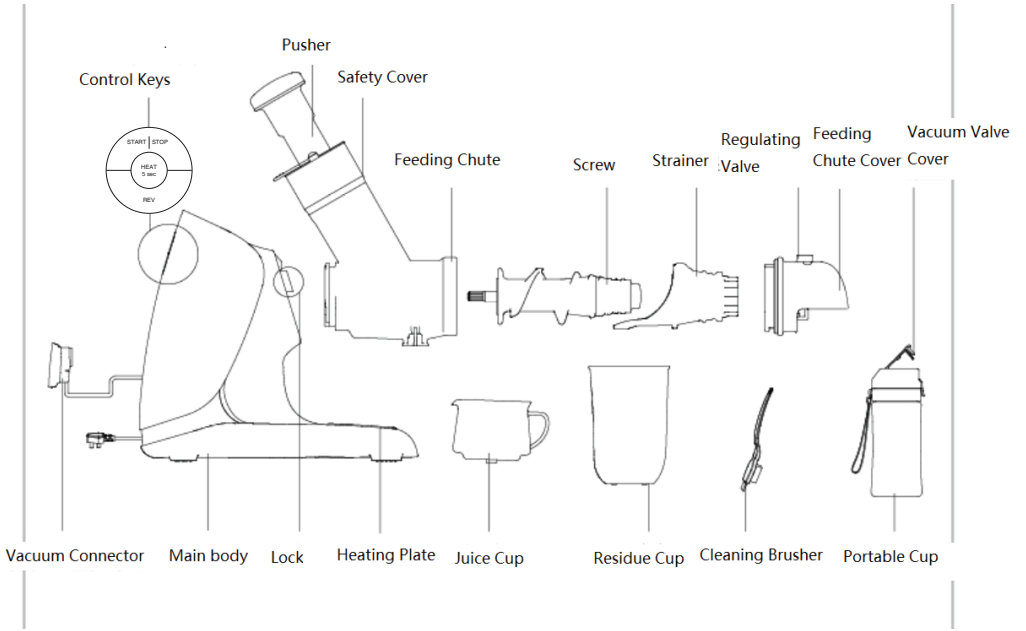
1. The input voltage of this appliance is between 220-240V, at 50-60Hz. Ensure the power source is compatible with the appliance before use to avoid damage to the appliance.
2. Ensure the appliance is connected to a properly grounded power outlet before plugging in the appliance to avoid electric shock.
3. Do not allow children near, or to use or play with the appliance. People with mental or physical disabilities or lacking related experience or knowledge should not operate the appliance.
4. If the power cord is damaged, unplug the power cord from the power outlet and stop using the appliance immediately. Contact the authorised service centre for repair and servicing. Do not attempt to replace the power cord. Unauthorised modification or repair of your appliance could void your warranty.
5. Do not attempt to repair the appliance to avoid damage or injury. Contact the supplier immediately if the appliance has been damaged or malfunctioned.
6. Always unplug the power cord from the power outlet before assembling, disassembling or cleaning any part of the appliance to avoid electric shock.
7. Always check the power cord, power plug and all parts and accessories before use. If you find any abnormality or damaged parts, stop using the appliance immediately and contact the authorised service centre for repair and servicing. Do not attempt to repair the appliance to avoid damage or injury.
8. Always ensure the detachable parts of the appliance are installed properly before use. The pulp extractor and feeding chute should be clicked into the 'lock' position to prevent leakage, spillage or the parts from coming apart during juicing.
9. Always use the appliance on a flat and level surface. Do not use the appliance on carpets, towels, plastic, paper, or inflammable surfaces.
10. Do not operate the appliance on an inclined or unstable platform to avoid damage or injury.
11. The appliance is designed with an intelligent protection chip to automatically switch off the appliance after juicing for 20 minutes. To increase the lifespan of the appliance, always allow time for the motor of the appliance to cool down in between 20—30 minute intervals of juicing.
12. If the appliance is overloaded or blocked during juicing, it will stop automatically after a few seconds. You can restart the appliance after the 'beep' sound. If the blockage still remains, clean the food wastage and restart the appliance.
13. During juicing, if the warning alarm is sounded or the operating buttons fail to work, switch off the appliance to check the issue. Clean the feeding chute and restart the appliance. If the problem still persists, stop using the appliance immediately and contact your supplier for repair and servicing.
14. Cut ingredients into smaller pieces for easier juicing. Ensure to peel and pit ingredients with thick skin, hard shell, a core or hard seed to avoid damage or injury.
15. Always apply pressure gently on the ingredients using the pusher. Do not forcibly push ingredients down the feeding chute during juicing.

## SAFETY FIRST, CONTINUED

16. Do not squeeze lemon juice directly into the appliance.
17. Always ensure the equipment used in food preparation conforms to food safety and hygiene standards.
18. It is a normal phenomenon for the juicing screw, juice strainer, feeding chute, juice cup or other parts of the appliance to be stained by certain ingredients. It does not compromise on the safety of using the appliance and will not pose any harm to your health.
19. The juicing screw is made of ceramic and can be broken easily. Always handle the juicing screw with care to prevent it from slipping or falling.
20. Always clean the appliance promptly after use. Exercise caution when cleaning detachable parts of the appliance to avoid damage or injury.
21. Do not use abrasive materials, harsh cleansers or corrosive liquids (e.g. acids, acetone, etc.) to clean the appliance.
22. Always ensure the appliance is switched off and unplugged from the power outlet during long periods of disuse to avoid electric shock.
23. The appliance is meant for household use only. Adhere closely to the instructions and safety measures in this manual and do not use the appliance for any other purposes.
24. Clean the appliance and its detachable parts, which come into direct contact with the ingredients, after every use with water.
25. No speed adjustments is required. The appliance is designed to juice at the optimal speed.
26. Do not expose any part of the appliance to heat.
27. Do not misuse the appliance or use it for purposes not stated in this instructions manual. This could void your warranty.
28. Extra care should be exercised when handling parts of the appliance with sharp edges, emptying the cups of its contents and during the cleaning of the appliance.
29. Always switch off the appliance and unplug the power cord from the power outlet before changing accessories or approaching movable parts of the appliance that are in use.
30. The hotplate become very hot. Never place combustible items on the hotplate. Never place objects on the hotplate
31. The hotplate and surrounding area become very hot. Never touch the hot surfaces. Keep children at a safe distance. Risk of burns!.
32. Jug may suddenly jump due to liquid between the jug base and the hotplate. Always keep the hotplate and jug bases Dry.
33. Cracks or fractures in the ceramic heating plate may cause electric shocks. Unplug the appliance and contact the after-sales service

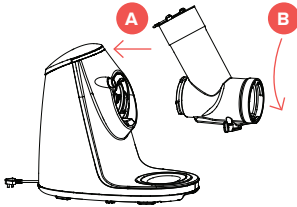
**FAILURE TO FOLLOW SAFETY INSTRUCTIONS AND WARNINGS COULD RESULT IN SERIOUS INJURY. MISUSE OF YOUR H3000 2nd Gen ADVANCED WHOLE MOUTH SLOW JUICER MAY DAMAGE YOUR APPLIANCE AND VOID YOUR WARRANTY.**

# GETTING TO KNOW YOUR H3000 2nd Gen ADVANCED WHOLE MOUTH SLOW JUICER



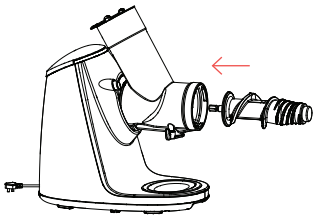
# USING YOUR H3000 2nd Gen ADVANCED WHOLE MOUTH SLOW JUICER

1



- Attach the feeding tube to the base:
- Align the arrows on both the feeding chute and the lock catch;
  - Rotate the feeding chute anticlockwise to 'click' the feeding chute in the locked position securely.

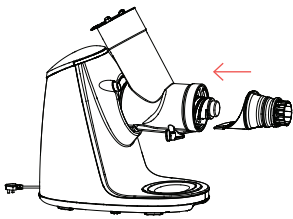
2



- Align the juicing screw to the lock catch of the base and push the juicing screw through the lock catch.

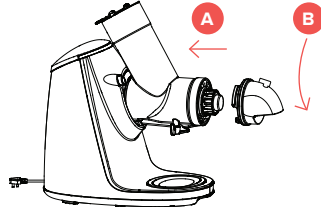
Tip: Rotate the juicing screw slightly to install.

3



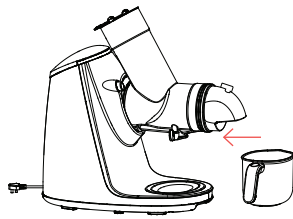
- Align the juice strainer to the juicing screw and push through towards the lock catch of the base.

4



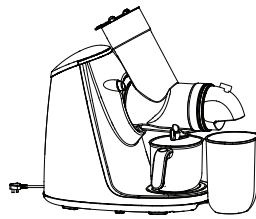
- Attach the pulp extractor to the feeding chute:
- Aligning the pulp extractor to the juicing screw, juice strainer and feeding chute, attach the pulp extractor;
  - Rotate the pulp extractor anticlockwise to align the "▲" sign on the feeding chute to the "▲" sign on the pulp extractor. If not installed securely, the pulp extractor will fall off the appliance.

5



- Place the juice cup below the juice tap.

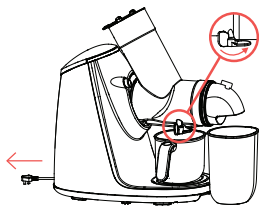
6



- Place the pulp cup under the pulp extractor, as close to juice cup as possible.

# USING YOUR H3000 2nd Gen ADVANCED WHOLE MOUTH SLOW JUICER

7



Pull the juice tap towards you to open the juice tap.

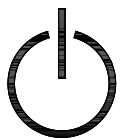
8

Wash and prepare your ingredients for juicing.

Tips:

- Cut fibrous vegetables, such as celery, into smaller pieces and add to the appliance in small batches.
- Hard ingredients, such as lotus root, should be cut into 30×30×90mm pieces (juicing less than 1kg each time), keeping the juicing time to less than 3 minutes.
- Peel or pit fruits with thick skin, hard shell or hard seed.
- Refer to “JUICING GUIDE FOR OPTIMAL RESULTS” for more information.

11

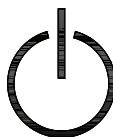


**Start / Stop**

When juicing is complete and no more juice is flowing from the juicing tap, switch off the appliance and close the juice tap. Remove the juice and pulp cups. Pour the juice into a glass to serve.

Tip: Drink the juice as soon as possible to maintain its freshness. The taste and nutrition may be affected through oxidation if subjected to prolonged exposure to air.

9



**Start / Stop**

Press the “Start/Stop” button to start the appliance.

Tip: The appliance has a built-in smart safety function which automatically stops the appliance from juicing after 20 minutes. If you need more time to juice your ingredients, press the “Start/Stop” button again to restart the appliance.

10



Add ingredients through the safety lid at the top of the feeding chute, pushing the ingredients downwards gently with the pusher.

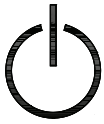
Tip: Push ingredients gently. Do not apply excessive pressure when pushing the ingredients down the feeding chute.

# USER CONTROLS

Clean the appliance and its parts thoroughly before assembling the appliance for use. Always adhere to the instructions in this manual for the best juicing results and your safety.

**"Start/Stop" button:** Press this button to start juicing. Juicing automatically stop after 20 minutes. If need to juice for a longer period of time, press the button again to restart the appliance.

**"Reverse" button:** Press this button when the juice does not flow smoothly or the feeding chute is blocked. The juicing screw will begin to reverse and stop automatically after 2 seconds. If the problem still persists, repeat this step and press the "Start/Stop" button to resume juicing.

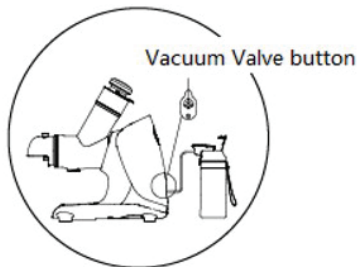


**Start / Stop**

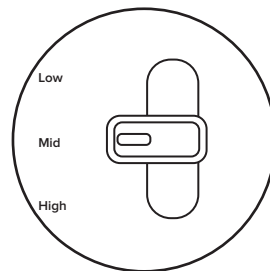


**Reverse**

## Vacuum



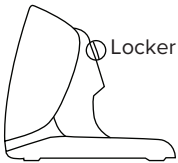
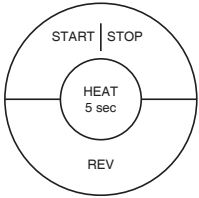
## Pulp controller





# HEATER FUNCTION

## Heating



### Warning – Risk of fire!

The hotplate become very hot. Never place combustibile items on the hotplate. Never place objects on the hotplate

### Warning risk of burns !

The hotplate and surrounding area become very hot. Never touch the hot surfaces. Keep children at a safe distance. Risk of burns!

The hotplate heats up but the indicator lights does not work. Switch off the unit and contact the after-sales service.

### Warning – Risk of electric shock!

Incorrect repairs are dangerous. Repairs may only be carried out by one of our trained technicians. If the appliance is faulty, unplug the mains plug and contact the after-sales service.

A defective appliance may cause electric shock. Never switch on a defective appliance. Unplug the appliance from the mains and contact the after-sales service. Cracks or fractures in the ceramic heating plate may cause electric shocks. Unplug the appliance and contact the after-sales service.

### Warning – Risk of injury

Jug may suddenly jump due to liquid between the jug base and the hotplate. Always keep the hotplate and jug bases dry.

Press and hold "Hot" button for 5 secs to initiate heating

Press "hot" button to switch off the heater

Note : Heater will automatically shut off after 6 minutes.

# JUICING GUIDE FOR OPTIMAL RESULTS

The Optimum H3000 2nd Gen Advanced Whole Mouth Slow Juicer is extremely versatile and achieves great results every time. Please take the time to familiarise yourself with the juicing techniques below for optimal results.

---

## DROP YOUR INGREDIENTS

---

DO NOT press, push or shove ingredients forcibly into your H3000 2nd Gen Advanced Whole Mouth Slow Juicer. Instead, simply allow your ingredients to fall into the feeding chute. The juicing screw does all the work for you. Virtually no force is necessary!

---

## JUICE IN ASCENDING FIBRE CONTENT

---

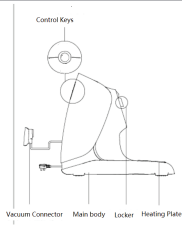
Juice low-fibre plants first and high-fibre plants last. When juicing fibrous ingredients, a great tip for large, leafy, stringy or dense vegetables is to feed them to the feeding chute gently, allowing the juicing screw to pull the ingredients into the appliance, using the pusher gently, only if required.

IT IS IMPORTANT TO FOLLOW THE ABOVE GUIDELINES TO ACHIEVE THE BEST RESULTS FROM YOUR OPTIMUM H3000 2nd Gen ADVANCED WHOLE MOUTH SLOW JUICER.

# CLEANING & MAINTENANCE

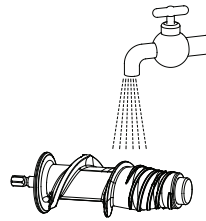
- Always ensure the appliance is switched off and unplugged from the power outlet before cleaning the appliance.
- Clean the appliance promptly after use to avoid difficulty in removing food waste.
- Using a wet cloth, wipe the exterior of the appliance. Do not submerge the appliance in water or other liquids, nor wash the appliance with water or other liquids.
- Store the appliance in a dry and cool place, avoiding direct sunlight.
- Ensure the appliance is clean and dry before storage.
- Disassemble the appliance before cleaning, according to the instructions below:

1



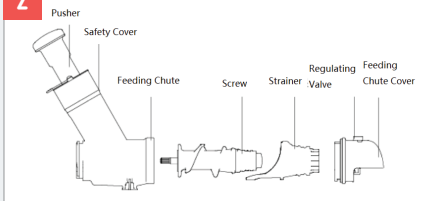
Press and rotate the pulp extractor clockwise; remove the food waste in the feeding chute.  
Tip: The pulp extractor needs to be pushed inwards towards the feeding chute in order to be detached.

3



Wash, clean and dry the parts you detached from the appliance.

2



Remove the juice strainer, juicing screw and feeding chute from the base.

# HELP! SOMETHING'S GONE WRONG

Check the below troubleshooting guide before calling for assistance or maintenance. If you cannot resolve the issue please contact Froothie for support and service.

---

## ■ Troubleshooting when the device does not work:

- A. Please check if the plug is correctly positioned.
- B. Please check if all components are correctly installed. Only when all components are properly inserted / assembled can the device be operated. Should the juicer made a strange noise or not start please re-check assembly.
- C. Please check hopper is securely locked in place with juicing bowl; juicer will not start when this is not done correctly.

---

## ■ The device does not work

- Make sure the power plug is correctly plugged into the wall socket.
- Make sure the device is assembled correctly.

---

## ■ The device stops when juicing

- Please check power plug has not become loose.
- Please ensure you have not put in excessive or hard foodstuff into the juicer. Please check that the device has not been working continuously for too long.

---

## ■ Leaking from beneath juicing bowl

- Please check if the silicone stopper is plugged in securely.

---

## ■ Separation of juice

- Please note that some ingredients have different density and you may note a slight separation during juicing. Simply stir and enjoy.

---

## ■ Abnormal noise

- Please ensure to place the device on level of surface.
- Check if the device contains excessive or overly hard foodstuffs.

# SPECIFICATIONS

Voltage	220-240V
Frequency	50-60Hz
Rated power	300W
Model Number	H5000 (H3000 2nd Gen)
Continuous working time	≤20minutes
Downtime	≥20minutes



**WEEE – Product End of Life Disposal Instructions (Reference):** Electronic products are subject to disposal and recycling regulations that vary by country and region. It is a user's responsibility to recycle electronic equipment per local environmental laws and regulations to ensure that equipment is recycled in a manner that protects human health and the environment. To find equipment recycling drop off locations, please contact your local waste recycle/disposal service or the product representative. The European Union WEEE (Waste Electrical and Electronic Equipment) symbol (left) and on the product or on its packaging indicates that this product must not be disposed of in a standard waste container.

# WARRANTY TERMS & CONDITIONS

**Effective as of 1st January 2014**

**This warranty as outlined below solely covers distributors of the Optimum range of appliances. Please contact your distributor for full product warranty.**

1. Optimum® warrants this appliance to be free from defects in materials and workmanship and to perform satisfactorily in household use for a period of 1 years from the date of purchase when used in accordance with the accompanying instruction book.
2. Any warranties exceeding this standard period are offered as extended terms by the selling distributor and claimable only through that provider.
3. Defects that occur within this manufacturer's warranty period, under normal use and care will be repaired or replaced at our discretion only if the selling distributor is unable to do so. This is done solely at our option with no charge for parts. This warranty does not extend to accessories included or purchased separately. Replacements can be offered for major faults as determined by your distributor and at their own discretion.
4. The strainers will only deteriorate or break through abuse and misuse are therefore are not covered by this warranty for more than 30 days after purchase date.
5. In the event that the goods requiring repair are under warranty, and this distributor is unable to provide the repairs; the customer is responsible for any freight charges to or from Optimum® (or their approved service provider).
6. Whilst in transit the goods are at the owner's risk and any further damage during this transportation is not covered under warranty.
7. Customers should ensure that the product being returned is properly packaged so as to ensure that no damage occurs to the product during transit. To be able to process the warranty claim ensure you have included an explanation of any problem, Optimum® will not fault-find and will only repair described faults as covered under warranty.
8. This full warranty is void if this appliance has been subject to abuse, negligence, accident, alteration, failure to follow operating instructions, or the product has been exposed to abnormal or extreme conditions.
9. Cosmetic changes that do not affect performance, such as discolouration of parts of the product in the hands of the user or the effects of the use of abrasive cleaners will not be warranted or considered defects. The cleaning or removal of food products along with any damage caused by allowing them to build up is not covered by this full warranty.
10. This warranty does not cover normal wear and tear of the product or parts.
11. This warranty does not cover any defect caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized medication, loss of parts, tampering or attempted repair by a person not authorized by Optimum®.
12. The warranty will not apply if damage, malfunction or failure resulting from alterations, accident, misuse, abuse, fire, liquid spillage, maladjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, acts of God, voltage supply problems, tampering or unauthorized repairs by any persons, use of defective or incompatible accessories, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the product.
13. You must keep your purchase receipt as proof of purchase and as proof of the date on which the purchase was made. The purchase receipt must be presented when making a claim under this warranty.
14. In the event the receipt of purchase is not presented, then this warranty is invalid. Consumer Law allows us to request reasonable proof of purchase to service a warranty claim.
15. This warranty does not imply, intend to or detract any consumer rights listed in and able to be enforced from Regulated Consumer Law, any condition which is found to be in breach of the consumer law, the single condition shall be void only and all other conditions remain in place.

## CONTACT US

Please contact the distributor located in the Country where you made your original purchase for all Support, Servicing and Warranty.

